

BOAT LIFT BOSS™

QUICK-MOUNT DIRECT DRIVE SYSTEM

Boat Lift Boss Repair Procedure:

The Boat Lift Boss Repair Procedure is in place to expedite the service and repair for out-of-warranty Boat Lift Boss units. All non-warranty repairs carry a 2-4 week lead-time. Customers are responsible for freight costs incurred shipping the unit to Extreme Max. Extreme Max will return the repaired unit free of charge - shipped in the U.S.

The following items are required for repair/service processing:

- Boat Lift Boss Repair Program Form
- Boat Lift Boss Unit needing service
- Please include your keys and remote if applicable when sending your unit for service.

Forms are to be placed in the same box as the Boat Lift Boss unit being shipped. Forms not properly filled out or missing may cause the unit to be issued as "return to sender" or a \$50 charge may be assessed for processing any incomplete or missing forms. All forms must contain a detailed description of the issue needing service.

General service/repair costs are included in the attached Repair Program Form.

Note: Do not send payment Extreme Max will call for credit card information.

For the quickest response to questions on this procedure, warranty claims or unit updates, please contact **boatliftboss@extrememax.com**.



Repair Program Boat Lift Boss™

6800 Otter Lake Road, Lino Lakes, MN 55038

Tech: 651-357-1862

boatliftboss@extrememax.com

Date: ____/____/____

Extreme Max Part Number/Model: _____

*Customer Information

**If Repair form is not properly filled out, a \$50 charge or return of the product may be assessed.*

Name: _____

Address: _____

City, State, Zip code: _____

Home Phone: _____ Cell Phone: _____

Email: _____ Date Purchased: _____

(Proof of purchase required)

Non-Warranty Repair Program

Repairable Control Box Components (\$175.00) *(Excludes Motor/Gearhead)

Plastic Housing Replacement (\$100.00)

Tan = Units Non-Repairable

** All Non-Warranty repairs carry a 2-4 week lead-time. Newly repaired units do not carry any warranty. Customers are responsible for freight costs incurred shipping the unit to Extreme Max. Extreme Max will return the repaired unit free of charge.*

"Total Loss" Submerged Unit, Bad Motor/Gearhead, Non-Repairable Damage

• 30% Off Retail of New Unit with Surrender of Old Unit

3012.4518 - 12/24 Key-Turn (\$664.96)

3012.4509 - 120V Key-Turn (\$664.96)

3012.4524 - 12/24 Key-Turn w/Wireless Remote (\$917.67)

3012.4512 - 120V Key-Turn w/Wireless Remote (\$917.67)

3005.7284 - Corded Pendant Controller (\$76.97)

** Customers are responsible for freight costs incurred shipping the unit to Extreme Max (U.S. only). Each new unit carries a full two-year warranty and will be shipped free of charge to the customer.*

Note: All prices subject to change

Please write a detailed description of the failure and all circumstances of how it occurred.

For Internal Use Only

Order No.: _____